

Street Projects and Pavement Management Performance Audit



May 2025

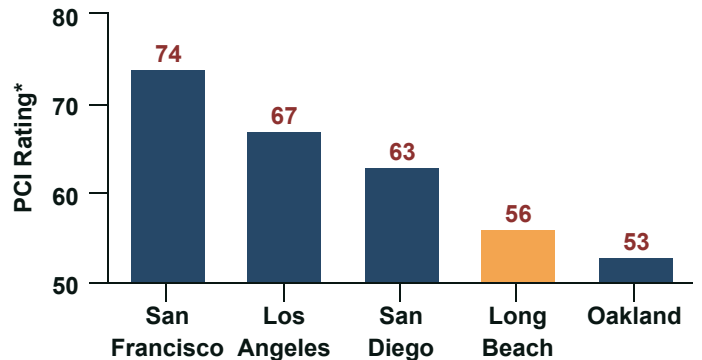
Why This Audit Is Important

Streets are essential to daily life connecting residents to work, school, and City services. Well-maintained streets improve safety, reduce vehicle wear and tear, and support transportation and public safety.

The City's current PCI is 56, lower than benchmarked cities and counties. Additional funding is needed to meet the City's target PCI of 60.

Effective management of street infrastructure is essential, as it directly impacts the quality of life for all Long Beach residents. Without a centralized system to manage street projects, it is difficult for the City to assess whether it delivers projects cost-effectively.

Ratings of Benchmarked Cities



*Street conditions are measured by a Pavement Condition Index (PCI) from 0 to 100, with higher scores indicating better conditions.

What We Recommend



Evaluate Funding Strategy

Identifies opportunities for increased funding to help reach the City's target PCI of 60



Implement a Centralized System

Helps the City evaluate performance across all streets projects, improve data consistency, and project oversight



Adjust Costs to Reflect Market Changes

Improves project cost estimates, enabling the City to set accurate budgets and forecast needs



Track and Analyze Staff Time

Allows the City to assess staffing and consultant needs and better manage project costs



Establish a Communications Plan

Increases transparency, ensures timely updates, and enhances public trust



Integrate an Equity Assessment

Ensures street projects are fairly distributed by census block and Council District size

What Happens Next



We provided the Department with 34 recommendations to strengthen its project oversight and management processes to improve street conditions. The Department agreed to all recommendations except for two.





Our Mission

To make Long Beach better through independent audits and fraud investigations

We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



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