

FRAUD HOTLINE

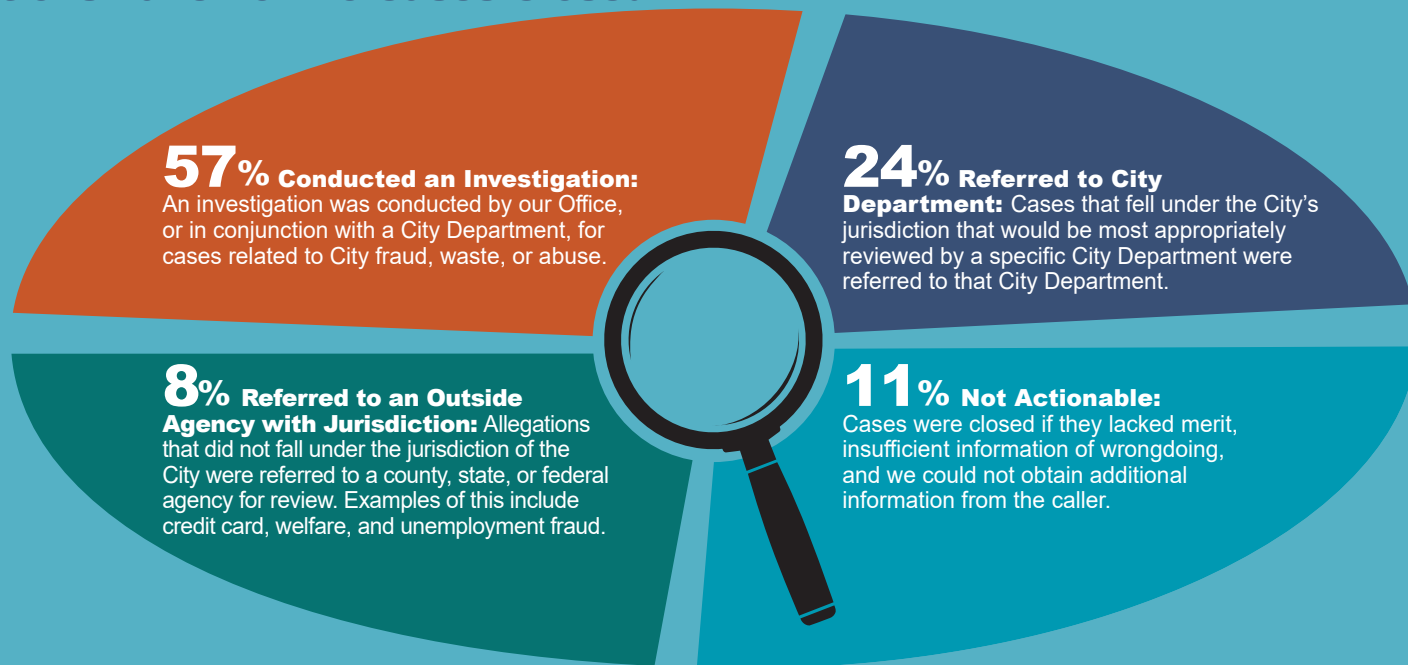
Annual 2024 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases that establish a sufficient basis. This report summarizes the 46 cases closed in 2024. For case summaries, please visit:

CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2024.

Actions Taken on 46 Cases Closed



46 Cases Closed by Tip Type

Tip Type	Cases	Founded Cases*
Violations or Abuse of City Policy	12	2
Misuse of City Property or Information	6	5
City Contract or Vendor Fraud	5	
City Payroll Fraud	2	
Waste or Abuse of City Resources	2	
Conflict of Interest	1	
Falsification of City Records	0	
Theft of City Cash or City Property	0	
Kickbacks or Bribery	0	
Not in Purview of City Auditor's Fraud Hotline	18	
Total	46	7

* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

Results of 46 Cases Closed

THE 7 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 9 CORRECTIVE ACTION RECOMMENDATIONS INCLUDING:

- City employee suspension
- City employee compliance to policy regarding use of City resources
- City employee compliance to policy regarding use of City technological equipment
- Update to City department material inventory tracking system
- Update to City department processes of monitoring work order completions
- Security of City owned facility



SCAN WITH CAMERA APP TO REPORT TIPS

REPORT TIPS ANONYMOUSLY
24/7 HELP FIGHT FRAUD WASTE & ABUSE

Call or visit our website now. The more information you provide, the better the investigation. Include in your tip

WHOWHATWHEREWHEN

CITY AUDITOR'S
FRAUD HOTLINE

1-888-FRAUD-07

CityAuditorLauraDoud.com

MyAuditor App



Our Mission

To make Long Beach better through independent audits and fraud investigations

We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



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Report City Fraud, Waste, or Abuse

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit CityAuditorLauraDoud.com/Report-Fraud
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.



Scan with camera app to report tips